



Standard Warranty Terms



All goods are guaranteed for 12 months or 100,000 miles, apart from K2 Actuators sold to the Aftermarket which are covered for 24 months, from the date the vehicle is registered - in the case of OE, or from the date fitted - in the case of Aftermarket product.

The guarantee covers the failure of the product through faulty materials or workmanship. The user must ensure the product is used only for the purpose for which it was designed and correctly maintained during its working life. Any interference with the unit will invalidate the warranty.

If accepted as a valid claim a credit note will be issued at the purchase price, items are NOT repaired. Labour and other costs are NOT included in our terms. Rejected claims may not always be returned but if they are they may be in a disassembled state and will only be returned through routine transport. A brief description of the reason for rejection accompanies the rejected item. Detailed reports are not given for routine claims.

FULL details of the part claimed must accompany each item giving all of the following information:

Date of sale/fitting - Date of failure - Mileage/kilometres - Vehicle - Item no and description
*** (Dates of fitting/failure should be able to be proven) ***

To ensure a swift response a detailed description of the failure should be stated on the claim form. The use of the Knorr-Bremse warranty claim form or your own form will ensure minimum delay in dealing with claims, if using your own form please ensure all relevant information is included. Knorr- Bremse forms are available free of charge from the Customer Claims Department.

STORAGE OF PRODUCT

Products can be stored for up to 3 years in a clean/dry atmosphere where the temperature is generally not below 15°C and never exceeding 25°C.
No in store maintenance should be necessary.

This document is for information only and is not intended to be legally binding