

Warranty Returns Procedure

The following procedure must be used when returning any products under warranty.

1. All sections of this warranty claim form must be completed in full (* Mandatory entries)
2. To check that the warranty claim form has been filled in correctly fax to 0114 261 1155
2. Any relevant documentation relating to the claim must be returned with the goods.
3. Any documentation submitted at a later date will not be considered.
4. This form is to be used in conjunction with C.R.A.N. claims form.
5. Goods must be substantially packaged to avoid loss or damage in transit and addressed to:-

WARRANTY DEPARTMENT
Universal Components
8 Stevenson Way
Sheffield
S9 3WZ

Warranty claims are limited to the original purchaser and are not transferable.

This warranty excludes failures caused by abuse, accidental damage, misuse, negligence, improper application, installation or operation.

Supplying company(Please Tick)

Universal Components

 Universal Electrics

 European Truck

 Universal Industrial

*Company Name		*Contact Name	
*Address		*Tel	
		*Fax	
		Email	
*Post Code			
*Part No.		*Purchase Date	
*Dated Fitted		*Date Fault Occured	
*Part Mileage Covered		*Vehicle Registration	
*Reason for Return			
*Signature	*Name	*Date	

* Mandatory entries must be completed in full or claim will be rejected.

Internal Use	Received Date		
Goods received by	Warranty checked by	Credited by	Completed by
Notes			